



# ANNUAL REPORT

Ngāti Hine Health Trust: 1 July 2024 - 30 June 2025



NGĀTI HINE HEALTH TRUST



# TE TŪ O NGĀTI HINE

KO  
TE REO  
TE MAURI O  
TE MANA MĀORI



OUR  
WHĀNAU  
ASPIRATIONS

ORANGA  
WHĀNAU



# ORANGA O TE IWI



# ORANGA TAIAO





## NGĀTI HINE HEALTH TRUST ABOUT US

The Ngāti Hine Health Trust has its origins in the Motatau Mārae Komiti which, in 1987, formed a health sub-committee to address health needs of the Motatau community. From 1990 to 1992 the Marae Komiti obtained funding from the Health Research Council to train Kaiāwhina and carry out a Ngāti Hine household health status survey.

A second allocation of funding from Te Hotu Manawa Māori was secured to carry out a Rheumatic Fever prevention project. Together the trained Kaiāwhina, the household survey and the Rheumatic Fever project provided the basis of submissions to the Regional Health Authority to establish Hauora Ngāti Hine as it was then, as a contracted service provider.

It was April 28th 1992 when the Ngāti Hine Health Trust was officially formed.

A special relationship with the Regional Health Authority, evidenced by a Treaty-based Memorandum of Understanding was signed in 1994, as a precursor to the Trust's entry into service delivery. The Trust's first service contract was for provision of Mobile Community Nursing Services.

Having established itself in the delivery of a comprehensive range of mobile nursing, residential and community health services, and through the recognition of the underlying social determinants of health, over the following 33 years the Trust has expanded to encompass social, disability, education, housing, corrections, justice and media services.





# CONTENTS

- 3 Ngāti Hine Health Trust - About Us
- 4 Contents
- 5 Our Vision, Mission & Strategic Foundations
- 6 Trust Values
- 7 Ngā Taituara, Kaunihera Kaumatua & Honours Board
- 8 Nā te Heawāhine: Rowena Tana
- 10 Nā te Tumu Whakarae: Tamati Shepherd-Wipiiti
- 13 **Strategic Pou:** Te Tū o Ngāti Hine
  - 15 Te Āhuareka o Ngāti Hine
  - 16 Ngāti Hine FM
- 18 **Strategic Pou:** Oranga Whānau
  - 20 Hauora
  - 24 Whānau Services
  - 26 Te Ara Tū o Ngāti Hine
  - 29 Mental Health & Addictions
  - 32 Disability & Home Support
  - 33 Corrections & Justice
  - 36 Tamariki & Taitamariki Services
  - 37 Te Whare Reo Rua o Te Mirumiru
  - 39 Te Ōhaka o Ngāti Hine OSCAR
- 41 **Strategic Pou:** Oranga o te Iwi
  - 42 Housing
  - 44 Northcorp Assets & Housing
- 46 Financial Report
- 48 Consolidated Summary Financial Statements
- 49 Report of the Independent Auditor of the consolidated summary financial statements
- 52 Service areas
- 53 Where to find us



## OUR VISION

### **He Tātai Whakapapa, He Rāngai Oranga**

**Our whakapapa elevates our wellbeing**

To thrive as Ngāti Hine: grounded in whakapapa, led by kaupapa, and flourishing across generations. We envision a future where identity, whānau wellbeing, economic sovereignty, and environmental restoration are interwoven — ensuring our people stand tall in te ao as Tangata Whenua and Tangata Tiriti.

## OUR MISSION

**To empower Ngāti Hine uri and Tangata Whenua to lead transformative, identity-driven solutions that uphold Tino Rangatiratanga, enhance collective wellbeing, and cultivate a thriving future.**

Grounded in the wisdom of our tūpuna, the strength of our relationships, and deep connection to whenua, we design and deliver solutions shaped by the aspirations of our people. By centering reo, cultural identity, and community leadership, we strive to protect and promote Tino Rangatiratanga, foster holistic wellbeing, and realise an abundant, self-determined future for Ngāti Hine uri, tangata whenua, our community, and kaimahi.

## STRATEGIC FOUNDATIONS

**In The Footsteps of Hineamaru:** Hineamaru's journey from Waipoua to the lands of Ngāti Hine was a journey of leadership, adaptation, and kaitiakitanga. Her courage and vision laid the foundation for leadership, settlement, and self-determination for the generations to come.

**Pukepuke Rau 50** retraces her path, using it as a metaphor and methodology to inform our systems of connection, renewal, and innovation for Ngāti Hine futures:

- Reconnection with whenua and whakapapa
- Renewal of tikanga and mātauranga
- Reimagining our systems and services



## ME Ū KI TE TŪ O NGĀTI HINE

At the heart of Ngāti Hine Health Trust are values that reflect who we are and how we serve. They guide our relationships with whānau, our communities, and each other.

Each value represents a living expression of Te Tū o Ngāti Hine — grounded in manaaki, strengthened through whanaungatanga, and guided by our shared purpose. Together, these principles shape the way we listen, lead, and uplift the wellbeing of our people every day.

### **Manaaki: Enabling Whānau Voice**

We listen actively and encourage open communication. We always seek to understand and amplify the voices of whānau, ensuring they feel heard and respected in every interaction.

### **Te Reo o Ngāti Hine: Our Language, Our Voice**

We use and promote the use of Te Reo Māori in our daily interactions. We recognise that language is a key part of our whakapapa, our identity, and strive to preserve and celebrate it wherever we are.

### **Whanaungatanga: Kinship and Relationships**

We foster strong, respectful relationships with our kaimahi, our whānau, and our hāpori. We support each other as a whānau, knowing that our strength comes from unity.

### **Kotahitanga: Unity of Purpose**

We work collaboratively towards common goals, aligning individual actions with the collective mission of uplifting the wellbeing of our whānau, hapū, and hāpori.

### **Pukepukerau: Diverse Leadership**

We embrace diversity in leadership styles and perspectives. We recognise that everyone has a role in leading by example and contributing to the collective wisdom of the team.

### **Mana Motuhake: Inter-dependent Whānau**

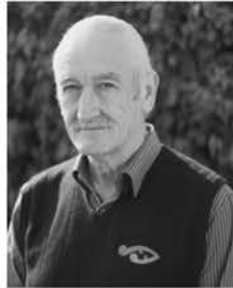
We empower whānau to be self-sufficient while nurturing a culture of interdependence. We support each other's autonomy while working together towards shared objectives.

# NGĀ TAITUARA

Board Guardianship



**ROWENA TANA**  
BOARD CHAIR  
Ngāti Hine



**ROBERT GABEL**  
DEPUTY CHAIR  
Ngāti Kahu, Te Rarawa, Te  
Paatu



**MOE MILNE**  
BOARD MEMBER  
Ngāti Hine



**PAULINE HOPA**  
BOARD MEMBER  
Ngāti Whātua, Ngāpuhi



**SALLY WEBB**  
BOARD MEMBER



**TROY BROCKBANK**  
BOARD MEMBER  
Te Rarawa, Ngāti Hine,  
Ngāpuhi



**AMADONNA JAKEMAN**  
BOARD MEMBER  
Ngāti Hine, Maniapoto,  
Tainui



**JASON ALEXANDER**  
BOARD MEMBER  
Ngāti Hine



**TE AMOHAERE MOREHU**  
BOARD MEMBER  
Tai Tokerau, Tūwharetoa,  
Ngāti Porou

## TE KAUNIHERA KAUMATUA



KATHY DIAMOND



LEN BRISTOWE



PITA TIPENE



MORIKI HOGAN



ISABELLE CHERRINGTON

## TE TŪ O NGĀTI HINE HONOURS BOARD



**TRUST PATRON**  
Samuel Kevin Prime

### FOUNDING TRUSTEES

- Samuel Kevin Prime
- Kopa Tipene
- Andrew Murray
- Ngā Rongoa Matene Morton
- Te Mutungā a Ngā Mahi Tipene
- Pauline Paraha
- Rob Cooper

### LIFE MEMBERS

- Pauline Paraha
- Pane Cooper



A black and white portrait of Rowena Tana, a woman with short, light-colored hair, looking slightly to the right with a serious expression. The background is a light gray with faint, stylized Maori patterns.

# NĀ TE HEAWAHINE

*Rowena Tana*

Tēnā koutou katoa,

It is with immense pride and gratitude that we present this year's Annual Report for the Ngāti Hine Health Trust. As a kaupapa Māori organisation grounded by our whakapapa and Te Tu o Ngati Hine, we continue to walk boldly in service to our people, conscious of our responsibilities to te taiao and our Ngati Hine future.

This year has been marked by significant milestones that reflect our unwavering commitment to hauora and holistic wellbeing for Ngāti Hine and the wider community. One of our most profound achievements was the opening and tenanting of the Marohapa Housing Development in Moerewa. This initiative has not only provided safe, warm, and culturally grounded homes for whānau in need, but also stands as a testament to our vision of restoring dignity and opportunity through community-led development.

We also took important steps to enhance our clinical services by streamlining and strengthening Te Ara Tū o Ngāti Hine, our integrated medical services based at Kawakawa Hospital. This mahi has brought greater cohesion, improved access, and a more seamless experience for whānau navigating their health journeys. It reflects our belief that healthcare must be both clinically excellent and culturally resonant.

Looking ahead, we have embarked on a strategic reset—an intentional recalibration of our direction to ensure that Ngāti Hine Health Trust remains agile, visionary, and deeply aligned with the aspirations of our people. This process has involved deep kōrero, reflection and planning to position ourselves for sustainable growth and enduring impact.

Our focus remains clear: to strengthen the foundations of our organisation, whakakaha our amazing kaimahi and uphold the mana of Ngāti Hine in every aspect of our work. We are excited about the path forward and remain steadfast in our pursuit of equity, innovation, and excellence in Māori health.

To our whānau, partners, and supporters, your trust and collaboration empower us to do this mahi with heart and purpose. Ngā mihinunui ki a koutou.

Ngā manaakitanga,

**Rowena Tana**  
Board Chair  
Ngāti Hine Health Trust







A black and white portrait of Tamati Shepherd-Wipiiti, a middle-aged man with glasses, smiling. He is wearing a dark jacket over a dark shirt. The background is dark and out of focus.

# NĀ TE TUMU WHAKARAE

*Tamati Shepherd-Wipiiti*

Stepping into the role of Chief Executive at Ngāti Hine Health Trust has been both a privilege and a significant responsibility. From the beginning, my focus has been on steadying the waka, listening closely, and shaping a clear path forward. This journey is about reconnecting with our founding kaupapa and setting the Trust up for long-term strength and sustainability.

We have taken a thoughtful and phased approach. The first 100 days were dedicated to listening and learning. The next 100 weeks are about strengthening our systems and bringing greater alignment. The following 100 months will focus on embedding lasting impact and transformation. This plan recognises that meaningful change takes time, and it also needs energy and intent to keep moving.

Over these first few months, I have prioritised reconnecting with our kaimahi and whānau, reviewing our governance and management structures, and making sure our foundations are solid. These steps have been vital in restoring trust, clarifying our direction, and ensuring our resources are aligned with the aspirations of Ngāti Hine.

Pukepuke Rau 50.

Our direction is shaped by Pukepuke Rau 50, a 25-year strategy that will guide Ngāti Hine Health Trust from 2025 through to 2050. This strategy was created through whakawhitiwhiti kōrero and whakapapa-led design, weaving together our values, aspirations, and the practical systems needed to deliver on them. It offers a clear and purposeful roadmap for the Trust and our partners, helping us translate kaupapa into measurable outcomes and ensuring every layer of the organisation contributes to the wellbeing of our people.

Over the next quarter-century, our focus is on building a future where Ngāti Hine uri and tāngata whenua flourish through identity-driven and kaupapa-led solutions. We will bring this strategy to life by embedding it into everything we do, including service delivery, workforce development, housing and infrastructure, taiao regeneration, and intergenerational wellbeing.





## Bringing Pukepuke Rau 50 to Life

Pukepuke Rau 50 unfolds in three strategic phases, each building on the last to guide our journey through to 2050.

**Whakatau (2025 to 2030)** is about strengthening our foundations. This means reconnecting with whakapapa, refining how we operate, and launching cornerstone initiatives like the Ngāti Hine Wellbeing Index and the expansion of Whānau Ora.

**Whakaū (2031 to 2040)** focuses on scaling and consolidating. We will grow housing developments, workforce pathways, and partnerships so that whānau-led services are well integrated, easy to access, and responsive to local needs.

**Whakapūmau (2041 to 2050)** is where we embed legacy and assert Mana Motuhake. This phase is about strengthening systems for future generations, supporting climate resilience, and investing in innovation that puts mokopuna at the centre.

## Turning strategy into practice

To bring Pukepuke Rau 50 to life, we have shaped our organisational model around four pou that reflect our values and aspirations:

- **Te Tū o Ngāti Hine:** grounding all activity in our whakapapa and identity
- **Oranga Whānau:** strengthening whānau wellbeing and intergenerational connection
- **Oranga o Te Iwi:** ensuring iwi-wide prosperity and fair access to opportunity
- **Oranga Taiao:** protecting and restoring our environment as a foundation for wellbeing

Our operating model, Te Ara a Hineamaru, is being woven into our planning, budgeting, and performance systems. It ensures that every decision we make is grounded in whakapapa, shaped through wānanga, refined through practice, and uplifted through reflection.

This is how we will track our progress and hold ourselves to account. The first 100 days: listening and laying strong foundations

The first 100 days were a time to listen, observe, and gain clarity. This early period was about understanding the systems, structures, and stories that shape the Trust. It gave us space to reflect on where we are, what is working well, and where we need to focus our attention.

Some of our early priorities included:

- Whanaungatanga: spending time with kaimahi and whānau to hear their experiences, ideas, and challenges
- Governance performance: clarifying the roles of the Board and management, and ensuring our decision-making is transparent and well aligned
- Management performance: strengthening accountability and aligning our day-to-day operations with the bigger picture
- Financial and contract reviews: checking that our funding and reporting systems are robust and fit for purpose
- Strategic alignment: using the Mokopuna Strategy Check to test our priorities, confirm our direction, and prepare for the challenges ahead

Together, these actions have helped us create a clearer line of sight between our values, our people, and how we perform as an organisation.

The next 100 weeks: building momentum and measuring what matters.

As we move into the next 100 weeks, our focus shifts from stabilising to delivering. This is a time to build momentum, strengthen our performance, and make a real impact. We are investing in our people, deepening our partnerships, and developing systems that help us measure outcomes that truly matter to whānau.

Some of the key areas we are focusing on include:

- Employment and skills pathways: growing a strong local workforce and supporting kaimahi to step into leadership
- Housing and infrastructure: progressing housing projects and shaping a long-term housing profile that reflects the needs of our rohe
- Justice and social wellbeing: delivering integrated programmes that reduce recidivism and improve access to support and rehabilitation
- Health and population outcomes: designing services that are informed by data and aligned with agreed wellbeing measures
- Environmental sustainability: weaving taiao principles into every part of our service delivery and community development

These efforts are supported by stronger systems for data sovereignty, performance reporting, and continuous



improvement. They will help us move beyond counting outputs and start understanding the real experiences of our whānau.

### Building a thriving future

Looking further ahead, our horizon is defined by sustainable, measurable impact. Over the next 100 months, our goal is to see:

- Improved healthcare outcomes across our rohe
- Safe, connected, and secure communities
- Whānau living in warm, healthy homes that they own
- Mokopuna with equitable access to education and opportunity
- Whānau earning meaningful income through purposeful work
- Rivers, forests, and whenua restored and thriving

These are the markers of long-term wellbeing. They reflect our commitment to both social equity and environmental stewardship.

### A capable and accountable organisation

Ngāti Hine Health Trust continues to evolve as a complex, multi-disciplinary organisation. Our work spans health, housing, social, justice, environmental, and media services, all connected by a shared kaupapa. Achieving coherence across this system takes strong governance, clear leadership, and a culture of accountability.

We are improving how we plan, measure, and share our progress. This includes developing an integrated reporting framework that connects financial performance, workforce data, and service outcomes. It also means investing in the capability and wellbeing of our kaimahi, because our people are the foundation of our success.

### Stewardship and continuity

The progress of the Trust rests on the contributions of many. Those who laid the foundation, those who have carried it forward, and those who will lead us into the future. As Chief Executive, my role is to maintain clarity, pace, and connection across this journey.

We are not seeking transformation for transformation's sake. We are building systems that endure. Systems that are whakapapa-led, informed by evidence, and grounded in the realities of our communities.

We remain committed to leading with integrity and accountability, and to acting in a way that reflects Te Tū o Ngāti Hine. Every step we take today is part of building a legacy that honours our tūpuna and uplifts our mokopuna.

Ngā mihi nui,

### Tamati Shepherd-Wipiiti

Chief Executive Officer  
Ngāti Hine Health Trust





Whānau are proud, connected, and thriving in their identity and reo. At NHHT, we believe that confident, connected whānau are better equipped to thrive in all areas of life. This pou reflects our commitment to wānanga, marae development, intergenerational knowledge sharing, and revitalising what it means to live as tangata whenua with pride, purpose and belonging.

# TE TU O NGATHINE

RĪPOATA RĀTONGA - SERVICE REPORTS









## TE AHUAREKA O NGĀTI HINE

Ngāti Hine Health Trust was the major sponsor of Te Āhuareka o Ngāti Hine 2025, providing hauora services, coordination support, and communications leadership across the three-day event at Ōtiria Marae. The Trust's Communications Team led event branding, media coordination, and digital engagement, ensuring the kaupapa reached whānau across Te Taitokerau.

From January to April 2025, NHHT's Communications Team designed and distributed more than 290 pieces of collateral, including signage, social media graphics, site maps, registration forms, and advertising. Over 87 corflute road signs and 66 A3/A4 posters were installed and distributed to promote attendance.

Across digital platforms, Te Āhuareka o Ngāti Hine generated 779,600 social media views, 26,100 content interactions, and a reach of 118,200. Audience growth included 811 new Instagram followers and 1,500 Facebook followers, reflecting strong engagement with kaupapa Māori storytelling and local pride.

Ngāti Hine FM provided full broadcast coverage, livestreaming 20 hours of performances and interviews, reaching 344,600 livestream views and 54,200 post-event replays.

The Assets Team provided critical operational support—delivering marquees, transport, and event logistics for setup and pack-down. Onsite, Ngāti Hine Health Trust Hauora Services offered whānau health checks, wellbeing information, and support throughout the weekend, ensuring the kaupapa reflected both Te Tū o Ngāti Hine and community wellbeing.

The integration of hauora into community celebrations such as at Te Āhuareka o Ngāti Hine reflects NHHT's vision of wellbeing through participation and whanaungatanga.

### EVENT HIGHLIGHTS

- Ngāti Hine Health Trust led event sponsorship and onsite hauora activation.
- **350+ whānau accessed health checks**, wellbeing information, and support.
- Communications and livestreaming delivered by NHHT and Ngāti Hine FM teams.
- **20 hours of broadcast** reaching whānau across Aotearoa and overseas.
- **5,000+ event photographs** archived for future storytelling and reports.
- Assets Team provided logistics, marquees, and transport support.

### KEY STATISTICS

- **779.6K** total social media reach
- **344.6K** livestream views
- **26.1K** content interactions
- **87** graphics designed
- **52** NHHT kaimahi and contractors
- **350+** whānau engaged with onsite Hauora services







## NGĀTI HINE FM

Ngāti Hine FM (NHFM) embodies 'the rhythm of the rohe' with a dynamic media presence in Te Taitokerau as a whānau-focused, iwi media broadcaster that informs, connects and engages with its local hapū and hāpori through te reo, storytelling and music.

Ngāti Hine FM is the strategic media powerhouse behind Ngāti Hine Health Trust, the largest hauora Māori service provider in Te Taitokerau, the iwi - Te Rūnanga o Ngāti Hine and its affiliated entities and marae, amplifying iwi kaupapa underpinned by the values of Te Tū o Ngāti Hine including te reo o Ngāti Hine, pukepuke rau, mana motuhake, kotahitanga and whanaungatanga.

The station delivers a bilingual, inclusive program format that sits in the 'middle of the road' style, Ngāti Hine FM creates **7 hours of locally produced reo content daily** that reflects a Ngāti Hine worldview - designed to both inform and entertain our audience while levelling up for whānau who are immersing themselves in te reo Māori.

Programming achievements include daily te reo Māori content, new show formats, and major multimedia projects such as Checkerboard Hill — a 12-part audiobook produced in partnership with Huia Publishers. NHFM also delivered coverage and livestreams for cornerstone iwi and national events, including Te Matatini (Haka Translate) and Te Āhuareka o Ngāti Hine.

Social media growth has been strong, with the station reaching over 1 million views annually, surpassing engagement goals and expanding to new audiences.

Looking ahead, Ngāti Hine FM will continue to build capability in bilingual content creation, strengthen digital infrastructure, and expand partnerships to ensure our iwi stories remain visible.

### SERVICE HIGHLIGHTS

- Strengthened strategic and operational alignment
- Produced high-quality multimedia storytelling
- Expanded livestream and event coverage
- Supported major iwi and regional events
- Delivered new bilingual and te reo Māori shows

### KEY EVENTS

- Waitangi Day Celebrations
- Te Matatini: Haka Translate – February
- Te Āhuareka o Ngāti Hine 2025 – March
- Tai Tokerau Festival – April
- Checkerboard Hill Audiobook Launch - June

### LOOKING FORWARD

- Operationalise community podcast & technology hubs
- Upgrade data storage and studio technology
- Continue to develop youth media pathways and internships
- Establish NHFM analytics dashboard and data reporting

HE ANGA MUA

**17,886**

Social Media Followers  
+31.2% (+2,999 net follows)

**72**

Community & media engagements

**2**

Broadcast Frequencies  
99.1FM & 99.6FM

**2,555**

Hours of local reo content produced & broadcast

**9**

Kaimahi in total  
(incl 3 contractors)

DATA  
SNAPSHOT





www.ngatihinefm.com



# BARA & MARA

**Breakfast Show with Marcia, Luke & Phoenix**  
Every weekday from 7am | Only on Ngāti Hine FM: 99.1FM & 99.6FM

Every weekday from 1pm-3pm

# WHAKARĀKEI

*with Zay'yer*



# (((•))) LIVE ON THE DRIVE

WITH AMBER SMITH FROM 4PM EVERY WEEKDAY

# MR. BRISTOWE "HERE WE GO"

with Len Bristowe from 7pm  
only on Ngāti Hine FM | 99.1FM & 99.6FM



📷 Follow us on Instagram: @ngatihinefm

👍 Like us on Facebook: /NgatiHineFM





Whānau experience integrated, whānau-led support across the life course. Whānau deserve access to services that are built by us, for us, and with us. We know that wellbeing is holistic, it includes the physical, educational mental, emotional, spiritual, and social. This pou focuses on strengthening our whānau through wraparound services that reflect our values, culture, and lived realities for our pēpi, taitamariki, and kaumātua.

# ORANGA WHANAU

RĪPOATA RĀTONGA - SERVICE REPORTS









## HAUORA

The 2024–2025 year saw the Hauora Service continue to respond to the health needs of whānau across the Ngāti Hine rohe through outreach clinics, preventative screening, rongoā services, maternal health programmes, and community event-based engagement.

The team grew to more than **50 kaimahi delivering 28 contracts**, enabling broader coverage and deeper connections with whānau. Collaboration strengthened with Te Ara Tū o Ngāti Hine, particularly through shared nursing capacity, and with Hohou te Rongoa in response to increased interest in rongoā and te taiao-based wellbeing.

A key focus for the year was supporting maternal and child health through Kahu Taurima, Toi Awhi Mā, Kani Mā, Hine Kopu and other programmes. Engagement increased in Tamariki Ora checks, immunisations, and B4 School Checks. Across all outreach activity, **572 immunisations** were administered, including **192 for tamariki aged 0–5**. Health checks, diabetes education, rheumatic fever screening, rongoā and mirimiri services were consistently accessed, with instant HBA1C and cardiovascular screening tools improving the responsiveness of care.

The team participated in Te Ahuareka o Ngāti Hine and Waitangi Day events, offering immunisations and health assessments that reached a large cross-section of the community. Staff development continued, with three kaimahi beginning nursing studies at Te Pūkenga.

Looking ahead, the service intends to strengthen data capability, increase preventative screening, expand maternal and child wellbeing support, and deepen integration with other Trust services. The focus remains on removing access barriers and supporting whānau to engage early and confidently with hauora services.

### KAIMAHI STATS

**50+**

Kaimahi

**28**

Contracts

**3**

3 Kaimahi in Training & Development (Nursing)

### OUR DELIVERY

#### Service programmes

- Whānau Ora Primary Health Services
- Community Nursing Services
- Outreach clinics
- Asthma Management & Spirometry
- Cardiovascular screening
- Hauora Checks
- Immunisations
- Rheumatic Fever
- School Clinics
- Diabetes Support: Podiatry & foot-care services, Education
- Mirimiri - Romiromi
- Rongoa Māori

- Kahu Taurima
- Tamariki Ora Well Child Service
- B4 School Checks
- Maternity Support
- Hapū Wānanga
- Te Puna Poipoia
- Poipoia te Mokopuna
- Engaging Priority Families
- Health Promotion
- Breast & Cervical Screening
- Prostate Cancer Awareness
- Kuia & kaumatua roopu
- REAP: Rural Education Activities and Promotion
- Sexual Health
- CAYAD Community Action
- Mens Health awareness and education



# ANNUAL DATA HIGHLIGHTS

## Te Ara Tū o Ngāti Hine

### ACCESS & REACH

- 69 Outreach Clinics
- 836 Whānau Attended Clinics
- 886 Mobile Nurse Visits
- 522 Mobile Follow-up Appointments

### PĒPĪ & TAMARIKI HAUORA

- 572 Immunisations Delivered
  - 192 (0–5 yrs), 8 (6–19 yrs), 372 (20–65+)
- 832 Tamariki Ora Core Checks
- 158 B4 School Checks
- 578 Kahu Taurima Engagements (0–5 yrs)

### TE ORANGA O TE HĀPORI

- 1,545 Mirimiri Sessions
- 357 Kaumātua Attendees Across 19 Sessions
- 727 Medication Reviews
- 376 Rheumatic Fever Swabs (Age 3–18 yrs)



### PRIORITY OUTCOMES

#### Preventative Hauora

On-the-spot immunisation delivery, rheumatic fever swabbing, cardiovascular and diabetes screening.

#### Pēpī and Whānau

Growth in Kahu Taurima, Tamariki Ora, and playgroup participation reflects strong early engagement.

#### Manaakitanga

1,545 mirimiri sessions show strong demand for tikanga-based wellbeing approaches.

#### Mana motuhake

Kaumatua groups, taitamariki services (856 engaged), and medication reviews support informed health decisions.

### KEY INSIGHTS

- High engagement in early childhood checks indicates improved access to early intervention.
- Strong uptake of mirimiri and rongoā reflects a shift toward tikanga-based models of care.
- Growth in mobile outreach reduces barriers for rural whānau.
- Medication reviews demonstrate strengthened collaboration between clinical and community services.
- Large taitamariki participation suggests increasing demand for youth-led wellbeing spaces.
- The high rate of medication reviews and chronic condition support shows stronger integration between community and clinical services.

### KEY PROGRAMME SPOTLIGHTS



#### Diabetes Support

716 whānau engaged, with podiatry (59) and nutritionist sessions (80).



#### Taitamariki Wellbeing

856 young people supported through identity-building, wānanga and peer-support activities.



#### Takaaro Māori

34 Ki-o-rahi sessions with 694 participants.



#### Road Safety Education

412 participants across high-risk driver, restraints, pedestrian, and impairment kaupapa.



## HE ANGA MUA

### LOOKING FORWARD

- Expand outreach clinics in high-need rural areas.
- Increase Kahu Taurima and Tamariki Ora capacity.
- Strengthen rongoā integration into clinical pathways.
- Enhance data collection and impact reporting across all programmes.



# The Northern Advocate

## NORTHLAND MĀORI HEALTH PROVIDER LAUNCHES DIABETES CLINIC AMID SOARING RATES

### MEDIA SPOTLIGHT



Tamati Shepherd-Wipiiti, chief executive of Ngāti Hine Health Trust, has diabetes himself and needed a partial foot amputation.

**Published by:** The Northern Advocate  
**Publication date:** 10 June, 2025 05:00 AM  
**Written by:** Denise Piper, Multimedia Journalist

Northland Māori health provider Ngāti Hine Health Trust is taking urgent action to help tackle a diabetes crisis, after witnessing diabetes rates much higher than the national average.

About 64% of the 4200 patients enrolled in the trust's Kawakawa clinic have diabetes, said chief executive Tamati Shepherd-Wipiiti, who himself has diabetes.

Across the trust's clinics - including in Moerewa and Whangārei - the diabetes rate is nearly three times the national average. As well as having a higher rate of diabetes, Māori and Pasifika are disproportionately affected by the disease, including needing diabetes-related amputations a decade earlier than other groups, according to a 2024 study from the northern region.

It is clear standard practices are not working, Shepherd-Wipiiti said. "We have to take urgent action ... We have to do something more." The trust has partnered with Diabetes New Zealand and will set up a specific diabetes clinic with specialist nurses before the end of the year, he said.

It has also employed a podiatrist to ensure good foot care is available and a fulltime nutritionist to advise people on what to eat. On top of this, the trust is taking action to help prevent the wider population from developing diabetes, Shepherd-Wipiiti said. Thousands of vegetable seedlings are being grown and will be transplanted to community gardens in spring, alongside educating people to grow their own vegetables.

Physical activity will also be taking the spotlight, thanks to a partnership with Athletics New Zealand, which will be running an eight-week programme in Moerewa, he said. The programme will culminate with the "Moerewa Olympics", including local schools taking part in the competition, Shepherd-Wipiiti said.

"It's the first time athletics has come back to Simson Park in Moerewa in 20 years."

Young people who are really keen on athletics will be supported to go to NorthTec and train to be a coach, he said.

"We have to focus on prevention at the same time as we are already dealing with the chronic disease - it's both ends of the spectrum." Diabetes NZ chief executive Heather Verry said the partnership exemplifies the collaborative, community-led approach called for in the Diabetes Action Plan.

"We're proud to work alongside Ngāti Hine Health Trust to co-design solutions that reflect the unique needs and strengths of their community."

"Together, we can begin to shift the dial on diabetes outcomes."

### CEO has lived through diabetes journey

Shepherd-Wipiiti called himself a "living statistic" as, at 51, he recently had to have part of his foot amputated from the ongoing complications of diabetes, coupled with an infection.

He admitted there have been times he felt like he was always doing the wrong thing, despite regular visits to a doctor and dietitian.

"When your results go haywire, you think 'it's all my fault'." Shepherd-Wipiiti had a breakthrough about two years ago when he paid for a continuous glucose monitor which gives instant results, helping him learn what worked to even out his blood-sugar levels.

He learnt that he can't eat carbs in the morning nor can he drink beer at any time, even if it is low-carb. One surprising aspect was the way his diabetes was impacted by stress and he now makes sure he is well-prepared for each day.

Being able to take control through the monitor has helped Shepherd-Wipiiti have steady HbA1c blood-sugar levels for the past two years.

"It gives you mana motuhake, that's so much more empowering than treatment providers." Ngāti Hine Health Trust has run trials of the continuous glucose monitors in a small number of its patients and noticed similar improvements.

As the technology is not funded for type 2 diabetics, it is now looking for sponsorship to cover the cost, he said.

Meanwhile, the trust will continue to offer its mobile clinics, which includes lab testing for blood-glucose levels.





## PROBLEM GAMBLING

The Problem Gambling Service supports whānau to recognise and reduce gambling-related harm through prevention, education, and open kōrero. Guided by kaupapa Māori values, the service delivers practical wānanga, taitamariki engagement, and digital outreach across Te Taitokerau.

This year, four initiatives directly engaged over 95 participants through community workshops and school-based hui. A key highlight was the Financial Literacy Wānanga, where ANZ and Ngā Manga Puriri shared advice on budgeting, insurance, and the links between money management and gambling harm. A lived-experience speaker helped normalise kōrero about addiction and its impact on whānau wellbeing.

Three Gambling Harm Hui at Whangārei Boys' High School reached **70 taitamariki**, exploring online gambling risks and the manipulative nature of gaming platforms. A digital campaign with Louis Davis expanded **the kaupapa nationally, reaching over 1.5 million people** through TikTok, Instagram, and TVNZ Breakfast.

While one community event was postponed due to weather, planning continues for a whānau-friendly financial wellbeing event. Looking ahead, the service will deepen its focus on online gambling harm, youth awareness, and whānau-led prevention, ensuring messages of hope, resilience, and financial wellbeing reach those most at risk.

### KEY HIGHLIGHTS

- **64** major activations delivered | **2** planned
- **95+** workshop participants: **70 taitamariki** | **25** adult whānau
- **1.5 million+** digital reach
- **Partnerships:** ANZ, Ngā Manga Puriri, Safer Gambling Aotearoa, Ngāti Hine FM



### COMMUNITY INSIGHTS

- Whānau often affected by gambling do not seek help – services must go to them.
- Taitamariki are increasingly exposed to online gambling via games and social media.
- Whānau want education, safe spaces, and visible role models who speak openly.



**"THERE'S A REASON THEY  
GIVE MONEY TO PEOPLE  
THAT LOOK LIKE ME.  
THEY'RE GOING AFTER  
MY COMMUNITY."**

**– NGATI HINE CONTENT CREATOR, LOUIS  
DAVIS, ON WHY HE TURNED DOWN HUGE  
OFFERS TO PROMOTE PROBLEM GAMBLING**



# WHĀNAU SERVICES

Ngāti Hine Health Trust's Whānau Services continues to work alongside whānau across Te Taitokerau, supporting wellbeing through whānau-centred approaches. From Ruakaka to Hihi and Kaikohe to Te Rawhiti, our teams deliver a range of services including Whānau Ora Kaiwhiriwhiri, Ngā Tini Whetu, Family Start, and Family-Centred Directed Services.

Over the past year, we have strengthened integration across health, education, and social service sectors, enabling more coordinated support for whānau. A digital intake and case management system has simplified access and improved data accuracy. Across all programmes, 1,426 whānau registered with our services, with 1,226 receiving direct support.

Our kaimahi have navigated a period of change with commitment and care, particularly through the transition from Te Pou Matakana to Rangitāmīro as the commissioning agency. Despite these shifts, the focus has remained on connection, trust, and the everyday realities our whānau face.

Through initiatives such as Te Wā o Hine, Matariki Health Expo and community collaborations, we continue to nurture resilience, whanaungatanga and hauora with the ultimate goal of empowering whānau to chart their own pathways to wellbeing.

## SERVICE HIGHLIGHTS

- Expanded access to integrated Whānau Ora support
- Implemented digital intake & case management system
- Supported 25 whānau-led projects
- 14 new Kaiwhiriwhiri trained
- 45% of whānau reported improved wellbeing
- 55% of targeted outcomes achieved in housing, employment, and education

## WHĀNAU & COMMUNITY EVENTS

- Matariki Health Expo (June 2024)
- Civil Defence packs (August 2024)
- Te Wā o Hine – whānau resilience programme (September 2024)
- Free Dental Service collaboration (October 2024)
- Kai support for whānau during school return period

### KAIMAHI STATS

14

FTE Kaiwhiriwhiri  
Services

6

FTE Family Start

2

FTE Family  
Centred Directed  
Services

1

Whānau Ora Ngā  
Tini Whetu

**“I DIDN'T  
KNOW HOW  
MUCH  
SUPPORT  
WAS OUT  
THERE UNTIL  
SOMEONE  
LISTENED.”**  
– WHĀNAU  
PARTICIPANT,  
KAIKOHE

### OUR DELIVERY

#### Service programmes

- Kaiwhiriwhiri Services (Whānau Navigators)
- Family Start
- Family Centred Directed Services
- Whānau Ora Ngā Tini Whetu

#### Service objectives

- Achieve Whānau Ora outcome
- Deliver whānau services
- Build a skilled and supported workforce
- Respond to community crisis ie: Food rescue, outbreaks
- Enable whānau-led system change

### HE ANGA MUA

#### LOOKING FORWARD

- Expand marae-based programmes
- Re-introduce wānanga spaces
- Strengthen internal and external service collaborations
- Promote service visibility and access across Te Taitokerau





1426

Whānau  
Registered

1697

Home Visits

1226

Whānau  
Supported

1209

Travel Hours

24

Kaimahi

WHĀNAU  
DATA  
SNAPSHOT

ORANGA WHĀNAU





## TE ARA TŪ O NGĀTI HINE

Te Ara Tū o Ngāti Hine has completed its first full year of operation, providing integrated general practice services to 4,258 enrolled patients across the Bay of Islands and Moerewa. Approximately 82 percent of patients identify as Māori, and 84 percent live in areas of high deprivation (Quintile 5). The practice delivers care through 2.4 FTE GPs, 4.6 FTE nurses and 5 FTE administration staff, supported by a Health Improvement Practitioner, Health Coach, and Community Connector.

Over the year, more than 58,000 GP and nurse encounters were recorded, with 4,052 vaccinations administered. Enrolments increased from 3,922 to 4,258.

This reflects strong engagement with both acute and preventative healthcare. New services were introduced, including spirometry testing, diabetes CGM pilot programmes, and an integrated clinical-governance model. Full Foundation Standards accreditation was achieved across both sites, supported by a new Clinical Advisor role and a focus on continuous improvement.

Collaboration has been central to progress. Te Ara Tū partnered with Mahitahi and Ngāti Hine Health Trust's diabetes team to pilot kaupapa Māori-based chronic-condition programmes, resulting in measurable improvements for participants. Engagement with the University of Otago Edgar Diabetes and Obesity Research Group has positioned the service for co-designed research that aligns scientific and cultural practice.

Challenges during the year included ongoing GP recruitment, staff illness, physical access barriers at the BOI site, and integration of legacy systems. Despite these, the team maintained service delivery through flexible rostering, nurse-led clinics, and increased inter-team communication.

Looking ahead, Te Ara Tū aims to strengthen equity outcomes, cultural integrity and clinical excellence by improving infrastructure, developing new wellness services, expanding into Whangārei, and pursuing Cornerstone accreditation in 2026.

### KAIMAHI STATS

2.4

FTE General Practitioners

4.6

FTE Nurses

5

FTE Administration Staff

15.3

FTE total workforce including clinical and administrative staff

### OUR DELIVERY

#### Core services delivered

- **General practice & nursing:** day to day patient consultations, chronic condition management, immunisations & medication reviews
- **Preventative Health:** screening, blood tests, vaccinations, spirometry, cardiovascular and diabetes checks
- **Integrated Support:** health improvement practitioner, health coach offering wellbeing and lifestyle coaching
- **Specialist programmes:** Diabetes CGM pilot, respiratory care expansion
- **Community outreach:** nurse-led and mobile clinics for rural whānau and those with access barriers
- **Research & collaboration:** kaupapa Māori partnership with University of Otago's Diabetes and Obesity Research team
- **Whānau support:** Collaboration with Whānau Ora, connecting patients to wider NHHT services and social supports.



# ANNUAL CLINICAL PERFORMANCE & EQUITY SNAPSHOT

Te Ara Tū o Ngāti Hine: Delivering integrated, tikanga-based primary care for ngā hāpori o Ngāti Hine

KEY INDICATOR	2024-2025	EQUITY IMPACT
• Enrolled Patients	4,258	82% Māori - 84% Quintile 5 - high need cohort
• Nurse Encounters	18,617	Preventative & continuity of care clinics
• GP Encounters	40,079	Accessible care for complex conditions in 45+ age group
• CGM Project Participants	30	Improved BP & HbA1c across participants
• Vaccinations (All)	4,052	Includes child and adult immunisations
• Spirometry Tests	> 50 patients	First NHHT accredited nurse-led respiratory service
• Professional Accreditations	3 achieved	Building clinical excellence and resilience

## ENROLLED PATIENT STATISTICS

### AGE GROUP

- 0-4years: **325**
- 5-14 years: **738**
- 15-24 years: **587**
- 25-44 years: **1043**
- 45-64 years: **806**
- 65+ years: **559**

### ETHNICITY

- Māori: **3398**
- Pacific Island: **98**
- European: **542**
- Asian: **108**
- Other: **7**
- Unknown: **5**



## KEY INSIGHTS

- 82% Māori enrolments demonstrates effective reach into priority communities
  - 58k+ annual encounters reflects both demand and trust in services
- Collaborative research positions the practice for evidence-based innovation.
- Infrastructure investment will further enhance equitable access.



## LOCATIONS & TEAMS

### Moerewa Clinic

- GP & Nurse Services: 3 days per week
- Nurse-led clinics: 2 days per week
- Staff: 0.6FTE GP, 1 FTE Nurse, 1 FTE Admin

### Bay of Islands (BOI) Clinic, Kawakawa

- GP & Nurse services: 5 days per week
- Staff: 2.4 FTE GP, 3.6 FTE Nurses, 4 FTE Admin
- Health Improvement Practitioners & Health Coach 3-4 days per week

### Additional Onsite and Shared Support

- Whānau Ora Services
- Community Connector - Tapuhi Services
- Clinical Advisor (Dr Mataroria Lyndon)

## HE ANGA MUA

## LOOKING FORWARD

- Expand access and reach: establish clinic in Whangārei and build outreach capacity in rural areas
- Infrastructure and Patient Experience: progress renovations of the BOI site to improve accessibility
- Advance clinical quality and innovation: build on the success of the Diabetes CGM project by expanding kaupapa Māori chronic-condition management and preparing for Cornerstone accreditation
- Grow workforce capability and leadership: Invest in career pathways, supervision and cultural competency training for kaimahi, reintroduce medical and nursing student placements to grow the next generation of Māori hauora professionals





**“BEFORE COMING TO PAKARAKA, I WAS LIVING IN MY CAR. THIS PROGRAMME GAVE ME A WHARE, BUT MORE IMPORTANTLY, IT GAVE ME A REASON TO KEEP GOING. THE RONGOĀ SESSIONS HELPED ME RECONNECT WITH MY CULTURE AND MY OWN STRENGTH.”**

**– TANGATA PARTICIPANT, PAKARAKA RESIDENTIAL SERVICE**





## MENTAL HEALTH & ADDICTIONS

Over the past year, our Mental Health and Addictions (MHAOD) services have continued to provide steady, community-based support across a range of needs — from homelessness and mental health through to creative recovery spaces and wellbeing education.

He Ara Hiki Mauri (Pakaraka Wahine – Homelessness and Mental Health) remains in progress, with regular engagement, education, and referrals across internal and external networks.

Our Toi Oranga (Art Therapy) programme, held every Wednesday, consistently draws around 20 participants from both the community and Te Hurihanga. The increasing attendance reflects a growing need for safe, inclusive environments that foster connection and expression.

For many, Toi Oranga is more than an activity — it's a place to belong. Whānau share kai, form friendships, and often uncover talents they didn't realise they had. At times, tensions surface, but these are managed with understanding and support from kaimahi. The space provides a valuable bridge for those experiencing housing insecurity or reluctant to seek help elsewhere, due to stigma or personal circumstances.

Our kaimahi are part of the same communities they serve, facing similar pressures — including the impacts of climate change on wellbeing. Seasonal shifts, cyclones, and heatwaves influence mood, resilience, and attendance. Recognising climate change as a “threat multiplier,” we continue to promote education and awareness on how environmental factors affect mental health. Ensuring safe spaces, consistent relationships, and compassionate care remains central to how we uplift our whānau and communities.

### KAIMAHI STATS

44

Kaimahi across  
community,  
residential, and public  
health roles

54%

Community  
Navigators

23%

Te Hurihanga  
Residential

19%

Pakaraka  
Residential

4%

Public Health

**THE PREVALENCE OF  
MENTAL ILLNESS AND  
ADDICTION IS NEARLY  
1-3 FOR MAORI &  
1-4 FOR PACIFIC  
PEOPLE COMPARED  
TO 1 IN 5 FOR THE  
TOTAL POPULATION**

### OUR DELIVERY

#### Service programmes

- Te Hurihanga & Pakaraka Residential Services
- Ngā Ngaru o Tai Timu Tai Pari Tuakana PMH (Lead Agency)
- CADS Youth Clinical and Community
- He Kakano Ahau Youth Service
- Pou Whānau Connector - Methamphetamine Addictions Support
- He Ara Hiki Mauri - Wāhine Mental Health & Homelessness
- Public Health Initiatives:
  - Kia Piki Te Ora Suicide Prevention
  - Problem Gambling





## SERVICE HIGHLIGHTS

- **Te Hurihanga Residential Programme:** 16 graduates completed a 16-week kaupapa Māori programme for recovery and reintegration.
- **Problem Gambling Prevention:** Over 2 million media engagements reached through national campaigns.
- **Youth Clinical Support:** Counselling introduced at Ōkaihu College to support taitamariki impacted by whānau gang involvement.
- **Community-Led Initiatives:** Establishment of "Man's Shed" kaupapa for tāne to share kōrero on mental health and reintegration.



## COMMUNITY EVENTS

- **Te Ahuareka o Ngāti Hine Festival** (Mar 2025) — engagement with whānau through kōrero, kapa haka, and health promotion.
- **Te Tu o Ngāti Hine Wānanga** (May 2025) — reaffirming identity, language, and wellbeing direction.

## COMMUNITY CONNECTION

- **Toi Oranga Art Therapy** – Weekly sessions with an average of 20 participants providing creative and cultural expression, connection, and access to support.
- **Celebrating Women's Wellness Programme** – Two 6-week programmes held in Kawakawa and Kerikeri exploring Whare Tapa Whā, rongoā, and healthy living.



HE ANGA  
MUA

## LOOKING FORWARD

- Launch Upoko Takiwa (Headspace) initiative for taitamariki.
- Develop an Emergency Mental Health Response Team.
- Establish a Men's Mental Health Network.
- Strengthen partnerships with Te Whatu Ora and local DHBs.
- Continue development of Pakaraka Whare for wāhine experiencing homelessness and mental distress.

667

Individuals Engaged  
with Te Hononga Hou  
services

516

Taitamariki  
Supported

151

Pakeke  
Clients

2

Community  
Wellness  
Programmes

16

Programme  
Graduates  
Mid-North & Whangārei

44

Kaimahi across  
Te Taitokerau

WHĀNAU DATA  
SNAPSHOT





**APPROXIMATELY 18.2% OF MĀORI AGED 15  
YEARS AND OLDER HAVE EXPERIENCED  
HIGH OR VERY HIGH LEVELS OF  
PSYCHOLOGICAL DISTRESS.**



# DISABILITY & HOME SUPPORT

The Whaikaha Home & Community Support Service provides essential care to help whānau remain safely and independently in their homes. The service delivers personal care, home management, and shopping assistance across Te Taitokerau — from Hihi to Ruakaka — supporting older people, those recovering from illness, and individuals with disability or mobility needs.

During 2024–2025, **140 kaiawhina delivered 92,207 hours of support** through **87,799 visits to 337 whānau**. Whānau Ora Team Leaders coordinate care, matching skilled kaiawhina with each client to ensure needs are met in a culturally safe and respectful way. Services are demand-driven through NASC (Needs Assessment Service Coordination) referrals.

Continuous improvement has been a focus this year. Whānau Ora Team Leaders gained access to the Care-Call database, allowing them to update rosters, manage relief cover, and process payments more efficiently. This development prepares the service for the rollout of the Remote Worker system, which will enable kaiawhina to record hours digitally through mobile devices, improving payroll accuracy and real-time data management.

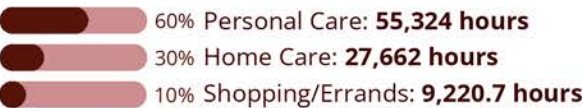
Workforce development remains a challenge but also a key focus. The service’s dedicated Training Coordinator supports kaiawhina toward Level 2 and Level 3 Health & Wellbeing qualifications. Recruitment continues to rely heavily on local relationships and word of mouth to attract committed workers who share Ngāti Hine Health Trust values.

Looking ahead, priorities include developing internal NASC assessment capability, improving digital visibility, advocating for pay equity, and building a robust, digitally enabled workforce that sustains high-quality care for whānau.

## SERVICE HIGHLIGHTS

- Enhanced rostering system (Care-Call Database)
- Improved payment and scheduling accuracy
- Strengthened coordination by Whānau Ora Team Leaders
- Dedicated Training Coordinator supporting NZQA qualifications

## SERVICE BY TIME ALLOCATION



## KEY INSIGHTS

- 92,000+ hours of support demonstrate consistent demand for iwi-led home care.
- Local kaiawhina play a vital role in enabling independence and reducing hospital re-admissions.
- Technology improvements are strengthening service efficiency.
- Training and career pathways remain key to staff retention.
- Personal care accounts for nearly two-thirds of all service hours, showing that kaiawhina are delivering direct, relationship-based care that keeps whānau safe and connected in their own homes.

337

Whānau Supported

140

Kaiawhina

92,207

Hours of Service

87,799

Home Visits

WHĀNAU DATA  
SNAPSHOT

HE ANGA  
MUA

## LOOKING FORWARD

- Implement Remote Worker System for real-time scheduling and payroll
- Establish internal NASC assessment capability
- Strengthen digital advertising and brand presence as an iwi provider
- Advocate for kaiawhina pay equity and sustainable funding
- Continue kaimahi training and progression pathways





## CORRECTIONS & JUSTICE

Te Ara Poutama delivers kaupapa Māori justice services that support whānau within prisons and in the community, guided by Ngāti Hine values of identity, whakapapa, and reconnection. Through culturally grounded rehabilitation, reintegration, and restorative processes, the service works to reduce reoffending and strengthen whānau wellbeing.

In 2024–2025, Ngāti Hine Health Trust supported over 218 whānau through Out of Gate reintegration services, providing mentoring, accommodation, employment and whānau connection for people returning to Te Taitokerau. The Ngākau Ora kaupapa Māori rehabilitation programme continued to operate within the Northern Regional Corrections Facility, delivering intensive 10-week programmes with 67 graduates. Paiheretia te Muka Tāngata supported 134 active whānau affected by meth harm and family violence, while Restorative Justice facilitated 283 pre-conferences and 24 court-directed conferences, helping victims and offenders to repair harm and find resolution.

A major milestone was the expansion of Te Pae Oranga (Iwi Community Panels), a community-led restorative pathway that diverts people early from the justice system. This initiative involved 100 participants and strengthened relationships with Tai Timu Tai Pari partners.

Digital systems were introduced to improve whānau tracking, referrals, and outcomes reporting. Training focused on restorative justice, leadership, and cultural competency, ensuring kaimahi are well-equipped to navigate complex whānau needs.

Looking ahead, Te Ara Poutama aims to expand cultural reconnection wānanga, strengthen community-based mentoring, and further integrate digital tools for case management. The service remains focused on creating pathways of healing, accountability, and reconnection for tāne, wāhine, and whānau across Te Taitokerau.

### SERVICE HIGHLIGHTS

- Expanded reintegration pathways for tāne and wāhine returning to Taitokerau.
- Increased whānau participation in kaupapa Māori rehabilitation.
- Delivered community-led restorative justice panels and wānanga.
- Implemented digital tracking to enhance case coordination.
- Strengthened partnerships with Tai Timu Tai Pari and justice agencies.

### SERVICE CHALLENGES

- Limited transitional housing options for people on release.
- Increasing demand for reintegration and whānau violence programmes.
- Staff capacity stretched across multiple regions.

#### OUR DELIVERY

##### Service programmes

- Out of Gate
- Ngākau Ora (Rehabilitation)
- Paiheretia Te Muka Tangata
- Restorative Justice
- Te Pae Oranga (Iwi Community Panels)
- Cultural & whānau wānanga





# CORRECTIONS & JUSTICE SERVICES

Te Ara Poutama: Kaupapa Māori rehabilitation, reintegration and restorative pathways supporting whānau in Te Taitokerau.

KEY INDICATOR	2024-2025	EQUITY IMPACT
• Out of Gate (Reintegration)	218 whānau	Improved access to mentoring, housing & employment support post-release.
• Ngākau Ora (Rehabilitation)	67 graduates	Reconnection through reo, tikanga and whakapapa
• Paiheretia Te Muka Tangata	134 whānau	Reducing harm from meth and family violence
• Restorative Justice	283 pre-conferences	Accountability and healing for victims and offenders
• Te Pae Oranga	100 participants	Community-led justice solutions, strengthening whānau voice
• Wānanga and mentoring	On-going	Identity, resilience and whānau connection strengthened



## KEY INSIGHTS

- Over 500 whānau and individuals engaged in kaupapa Māori justice initiatives.
- Digital tracking and case coordination improved service efficiency.
- Reintegration and restorative approaches reduce reoffending and strengthen community wellbeing.
- Partnerships with marae and iwi-led networks provide culturally grounded healing spaces.
- Growth of Te Pae Oranga indicates trust in iwi-led justice solutions.
- Kaimahi development in restorative justice, leadership, and cultural competency is building local expertise and creating a sustainable Māori justice workforce.

500+

Whānau & Individuals engaged across all initiatives

67

Graduates on the 10-week Ngakau Ora programme

82

Wāhine & Tāne participating in cultural reconnection programmes

218

Whānau engaged in Out of Gate reintegration

307

Total pre-conferences and court-directed conferences for Restorative Justice

WHĀNAU DATA  
SNAPSHOT

HE ANGA  
MUA

## LOOKING FORWARD

- Expand Out of Gate and Paiheretia programmes to reach more whānau.
- Deliver additional cultural wānanga and reo-focused rehabilitation.
- Establish community mentoring for tāne and wāhine post-release.
- Strengthen data systems and digital monitoring for accountability.
- Build pathways into education and employment for reintegrated whānau.





MANY YOUNG PEOPLE EXPERIENCE POSITIVE  
MENTAL HEALTH BUT AN **ESTIMATED 49.5%**  
OF **ADOLESCENTS** HAS HAD A **MENTAL**  
**DISORDER** AT SOME POINT IN THEIR LIVES.





## TAMARIKI & RANGATAHI SERVICES

Ngāti Hine Health Trust delivers wraparound services for tamariki and taitamariki across Te Taitokerau, ensuring access to education, hauora, and safe homes. The 2024–2025 year reflected the collective effort of multiple services—Family Start, Tamariki Ora, Whānau Ora, Housing, Corrections, and Education teams—to address interconnected wellbeing needs.

Across NHHT services, over **1,900 tamariki engaged directly**, with the largest numbers supported through **Tamariki Ora (1,655)**, **Te Puna Poipoia (948)**, and **Kahu Taurima (258)**. Most **face-to-face engagement occurred through NHHT sites (205 visits)** and **home-based outreach (190 visits)**. Housing support provided stability for whānau, with 76% of tamariki cases resulting in secured whare and 14% receiving housing enquiries or tenancy advocacy.

Emerging needs included mental health and emotional regulation, early developmental milestones, and access to specialist care. Holistic supports addressed these through Well Child checks, oral health promotion, parenting programmes, and cultural identity development.

**For taitamariki, engagement reached 2,160 unique participants**, with **680 actively participating** in school-based physical activity and wellbeing programmes across 22 kura. Initiatives such as Kī-o-Rahi, Tapuwae, and He Tohu Rangatira encouraged leadership, teamwork and developing confidence.



### HE ANGA MUA

#### LOOKING FORWARD

- Strengthen early intervention and mental health screening.
- Integrate tamariki data across NHHT programmes for shared visibility.
- Expand kaupapa Māori parenting and wellbeing programmes.
- Partner with kura to embed holistic hauora and leadership initiatives.
- Track long-term outcomes of tamariki supported through housing and Family Start.



#### KEY INSIGHTS

- Growing mental health and early development needs across services.
- Collaboration between Housing, Family Start, and Whānau Ora improving long-term stability.
- Taitamariki engagement demonstrates the value of cultural and physical activity.

**1655**

Tamariki Ora  
(Well Child)

**948**

Te Puna Poipoia  
ECE Visits

**258**

Kahu Taurima

**680**

Taitamariki  
Physical Activity  
22 Kura Involved

**2160**

Taitamariki  
Engagement  
unique  
participants

**94**

Family Start  
94 tamariki  
101 caregivers

**TAMARIKI  
ENGAGEMENT**





## TE WHARE REO RUA O TE MIRUMIRU

Te Whare Reo Rua o Te Mirumiru continues to deliver high-quality, kaupapa Māori early childhood education in Kawakawa, nurturing tamariki through te reo Māori, tikanga, and whānau involvement. The service currently has 36 tamariki enrolled, supported by a team of 8 kaiako who ensure language immersion and a safe, caring environment that upholds Ngāti Hine values.

This year focused on strengthening the re-establishment of full enrolments following COVID-related fluctuations and sustaining bilingual education that reflects both Te Whāriki and Ngāti Hine worldviews. Whānau engagement remained a core part of daily practice through regular hui, wānanga, and events such as Matariki, Wāhine Toa, and whānau planting days, which encouraged participation and learning through hands-on experience.

Kaiako continued to pursue professional learning, including Mātauranga Māori early childhood qualifications and He Papa Tikanga training, supporting deeper cultural competence and educational quality. Internal reviews were carried out on curriculum delivery, health and safety, and whānau satisfaction to inform continuous improvement.

The year also included collaboration with Ngāti Hine FM and Ngāti Hine Health Trust for tamariki events and sharing of pūrakai.

Looking ahead, priorities include expanding kaiako professional development, completing the new Enrolment Management System, and implementing a structured Te Reo Māori Progression Framework. These actions aim to strengthen immersion, learning outcomes, and engagement with whānau across Te Taitokerau.

### SERVICE HIGHLIGHTS

- Bilingual, kaupapa Māori early childhood education
- Regular whānau hui and celebrations (Matariki, Wāhine Toa, planting days)
- Professional development in Mātauranga Māori and Te Reo advancement
- Strong links with Ngāti Hine hāpori and local agencies

### KEY LEARNINGS

- Whānau engagement strengthens both learning and community connection.
- Kaiako capability directly influences tamariki reo growth.
- Consistency in attendance and routines improves tamariki readiness for kura.



### KEY INSIGHTS

- Reo Māori use by tamariki and kaiako increased across all age groups.
- Whānau engagement remains strong, creating shared learning spaces.
- Kaiako development enhances curriculum quality and retention.
- Digital enrolment system will modernise administration and reporting.

**66**

Tamariki Enrolled

**33**

Kaimahi  
7 Qualified Kaiako  
13 Kaiawhina  
8 OSCAR Care Kaimahi  
5 Others

**4**

Whānau  
Engagement Events

**75%**

% Daily Average  
Attendance

**3**

Community  
Collaborations with  
Ngāti Hine FM, NHHT  
and local kura

**120+**

Professional  
Development Hours

WHĀNAU DATA  
SNAPSHOT





## HE ANGA MUA

### LOOKING FORWARD

- Launch Te Reo Māori Progression Framework for tamariki and kaiako.
- Complete digital enrolment and attendance system.
- Host Ngāti Hine Early Learning Wānanga with local ECE partners.
- Strengthen whānau participation plan through hui and home learning kits.
- Continue kaiako training and leadership development pathways.



# TE ŌHAKA O NGĀTI HINE OSCAR PROGRAMME

Te Ōhaka o Ngāti Hine OSCAR Programme provides after-school and holiday programmes for tamariki aged 5–13 in Kawakawa and surrounding communities. The service supports working whānau by offering safe, structured, and culturally grounded environments where tamariki can learn, play, and build relationships.

During 2024–2025, **the programme delivered six holiday programmes (32–51 tamariki)** and **four after-school programmes (23–32 tamariki)**, consistently reaching full capacity. Around 85% of participants were supported through Work and Income subsidies, ensuring accessibility for local whānau.

Activities included swimming, arts and crafts, team sports, day trips, and excursions across Te Taitokerau. Tamariki helped design their own activity plans, promoting confidence and creativity. Whānau engagement remained strong through ongoing communication channels and contributions of kai, koha, and resources.

A key focus this year was strengthening health, safety, and water competency. The programme implemented a new Ngā Tikanga Wai Water Safety Policy, mandatory swim competency testing, and staff pool supervision training, ensuring safety and readiness for a full return to open-water activities in summer 2026.

The OSCAR team—four part-time kaimahi, one full-time coordinator, and three casual staff—completed multiple professional development workshops, including Child Protection, Behaviour Guidance, and OSCAR Legal.

Looking ahead, priorities include expanding age-appropriate facilities, securing a 25-seater van, reintroducing monthly OSCAR newsletters, and piloting a Tuakana/Taitamariki leadership stream. The programme continues to be a trusted and valued part of Ngāti Hine’s whānau services, promoting fun and hauora for tamariki.

## SERVICE HIGHLIGHTS

- Consistent enrolments and community engagement
- Introduction of Ngā Tikanga Wai Water Safety Policy
- Enhanced staff training and ratio management
- Active whānau participation and community partnerships



## CHALLENGES

- Transport logistics during peak programmes—limited vans and licensed drivers.
- Facility constraints for older tamariki activities.
- Occasional disruptions due to local health outbreaks.



## SERVICE DELIVERY STATISTICS

- **6** holiday programmes delivered
- **4** After School Programmes (**avg 27 tamariki per term**)
- **65** total tamariki enrolled
- **85%** subsidised enrolments



## KEY INSIGHTS

- Tamariki thrive when they co-design activities and lead games.
- Whānau feedback shows high satisfaction with safety and communication.
- Collaboration across NHHT services (nursing, Kahu Taurima, Te Mirumiru) strengthens delivery.

HE ANGA  
MUA

## LOOKING FORWARD

- Secure funding for 25-seater minibus.
- Develop Tuakana/Taitamariki leadership activities.
- Reintroduce monthly newsletters to strengthen whānau connection.
- Upgrade venue and age-appropriate resources.
- Expand te reo Māori integration in daily activities.





**TE REO O NGĀTI HINE IN ACTION**  
OUR TAMARIKI HAVE CREATED SHORT KARAKIA AND WAIATA  
AS RESOURCES FOR WHANAU TO USE AT HOME AND  
TAUTOKO OUR TAMARIKI IN THEIR REO JOURNEY.

– TE WHARE REO RUA O TE MIRUMIRU





Whānau experience integrated, whānau-led support across the life course. Whānau deserve access to services that are built by us, for us, and with us. We know that wellbeing is holistic, it includes the physical, educational mental, emotional, spiritual, and social. This pou focuses on strengthening our whānau through wraparound services that reflect our values, culture, and lived realities for our pēpi, taitamariki, and kaumātua.

# ORANGA O TE IWI

## RĪPOATA RĀTONGA - SERVICE REPORTS





## HOUSING

The Housing Service supports whānau across Te Taitokerau to access safe, affordable, and sustainable housing. The 2024–2025 year marked a period of consolidation and growth, with major milestones achieved across the Marohapa development, Housing First programmes, and rapid rehousing initiatives.

A key achievement was the **successful tenancy of all 35 units** at Marohapa in Moerewa, marking the completion of one of Ngāti Hine Health Trust's largest housing projects to date. Whānau now have stable homes and are reporting improved wellbeing, employment, and community connection. This outcome reflects the Trust's vision for iwi-led housing that strengthens whānau resilience and independence.

Across Te Taitokerau, the service operates Housing First Whangārei, Housing First Mid-North, and Rapid Rehousing. During the year, **56 whānau were housed in Whangārei (93% of target), 18 in the Mid-North (56% of target), and 10 through Rapid Rehousing**. Housing Navigators provided daily support, assisting with budgeting, mental health referrals, tenancy education, and repairs. A collective navigation model ensured continuity of care and strengthened trust between whānau and the service.

Innovation included the rollout of a tenant online maintenance portal and automated wellbeing text reminders, improving responsiveness and communication. Despite staffing shortages and project delays, collaboration between the housing, finance, and asset teams enabled steady progress.

Looking ahead, priorities include expanding iwi-led housing developments in Kawakawa, improving data systems, increasing private home ownership, and reducing homelessness. Ngāti Hine Health Trust are prioritising action for the government to increase investment in Te Taitokerau and will be advancing its own local housing census in early 2026.

### SERVICE HIGHLIGHTS

- Marohapa tenancies completed and handed over to whānau.
- Expansion of private rental placements through agency partnerships.
- Increased employment and wellbeing among housed whānau.
- Collective navigation approach supporting holistic outcomes.



### KEY INSIGHTS

- Housing stability has increased whānau participation in education and employment.
- Online systems improved responsiveness and record-keeping.
- Interdepartmental collaboration enabled project completion despite workforce pressure.
- Continued investment in iwi-led housing is key to addressing regional inequity.

# 35

Units Tenanted at Marohapa - 43 pākeke, 42 tamariki

# 360

Whānau members housed across three programmes - 167 pākeke, 193 tamariki  
111 whānau in total

# 3

Housing Navigators across Whangārei & mid-North

# 223

Whānau supported across all housing services

# 115

Whānau members who are homeless (72 pākeke, 43 tamariki)

HOUSING  
DATA  
SNAPSHOT

HE ANGA  
MUA

### LOOKING FORWARD

- Progress new housing developments in Kawakawa (Old Whangāe Rd, BOI Hospital, Mill Rd).
- Increase private home ownership by 35%.
- Strengthen data systems for tenancy and wellbeing tracking.
- Develop local training and employment pathways within housing projects.
- Build partnerships to reduce homelessness and overcrowding.



## MAROHAPA RESIDENTIAL DEVELOPMENT REACHES FINAL MILESTONE



IN APRIL 2025, NGĀTI HINE HEALTH TRUST REACHED A MAJOR MILESTONE - **COMPLETING 35 NEW HOMES** IN ITS MAROHAPA RESIDENTIAL DEVELOPMENT **IN MOEREWĀ**. AN INITIATIVE TO **ADDRESS THE GROWING HOUSING NEED IN TE TAI TOKERAU**, THESE WHARE ARE DESIGNED FOR MODERN LIVING WHILE **SUPPORTING WHĀNAU TO LIVE, GROW AND THRIVE TOGETHER.**





## NORTHCORP ASSETS & HOUSING

The Asset Management and Housing Portfolio supports the operational and strategic growth of Ngāti Hine Health Trust through the management of property, fleet, and capital projects that enable iwi-led services to operate efficiently and safely.

In 2024–2025, the portfolio achieved progress across three core areas: asset management, housing development, and community engagement. Asset management focused on compliance, safety, and cost control, with 86 vehicles and 75 properties maintained across 32 sites in Te Taitokerau. All properties were confirmed as meeting Healthy Homes standards, and system improvements enhanced fleet monitoring and maintenance oversight.

The Marohapa Housing Development in Moerewa reached a major milestone, with seven new homes near completion and additional stages planned. These homes provide warm, affordable housing for whānau, combining sustainable design and local workforce participation.

Community engagement remained a core part of the year, with the team supporting key events including the pōwhiri for the new Chief Executive, the Marohapa Housing Opening and AGM, Waitangi Day, and the Te Ahuareka Festival Service Expo, collectively engaging more than 400 attendees.

Challenges included rising construction costs and the need for improved internal communication systems. In response, new reporting processes and collaboration frameworks were introduced.

Looking ahead, the focus is on strengthening communication, advancing iwi-led housing projects beyond Marohapa, extending lifecycle planning, and improving event coordination which will support the Trust's long-term commitment to operational excellence, sustainable development, and whānau-centred service delivery.

### SERVICE HIGHLIGHTS

- Strengthened governance of property, fleet, and asset systems
- Full compliance with Healthy Homes standards
- Completion of key stages at Marohapa housing development
- Enhanced community participation through Trust-led events



# 32

Sites managed

# 75

Commercial and Residential Properties maintained

# 86

Fleet vehicles monitored & maintained

# 50K<sup>+</sup>

Whānau engaged through Trust-led events

# 1.07M<sup>+</sup>

Total KMs travelled on fleet vehicles

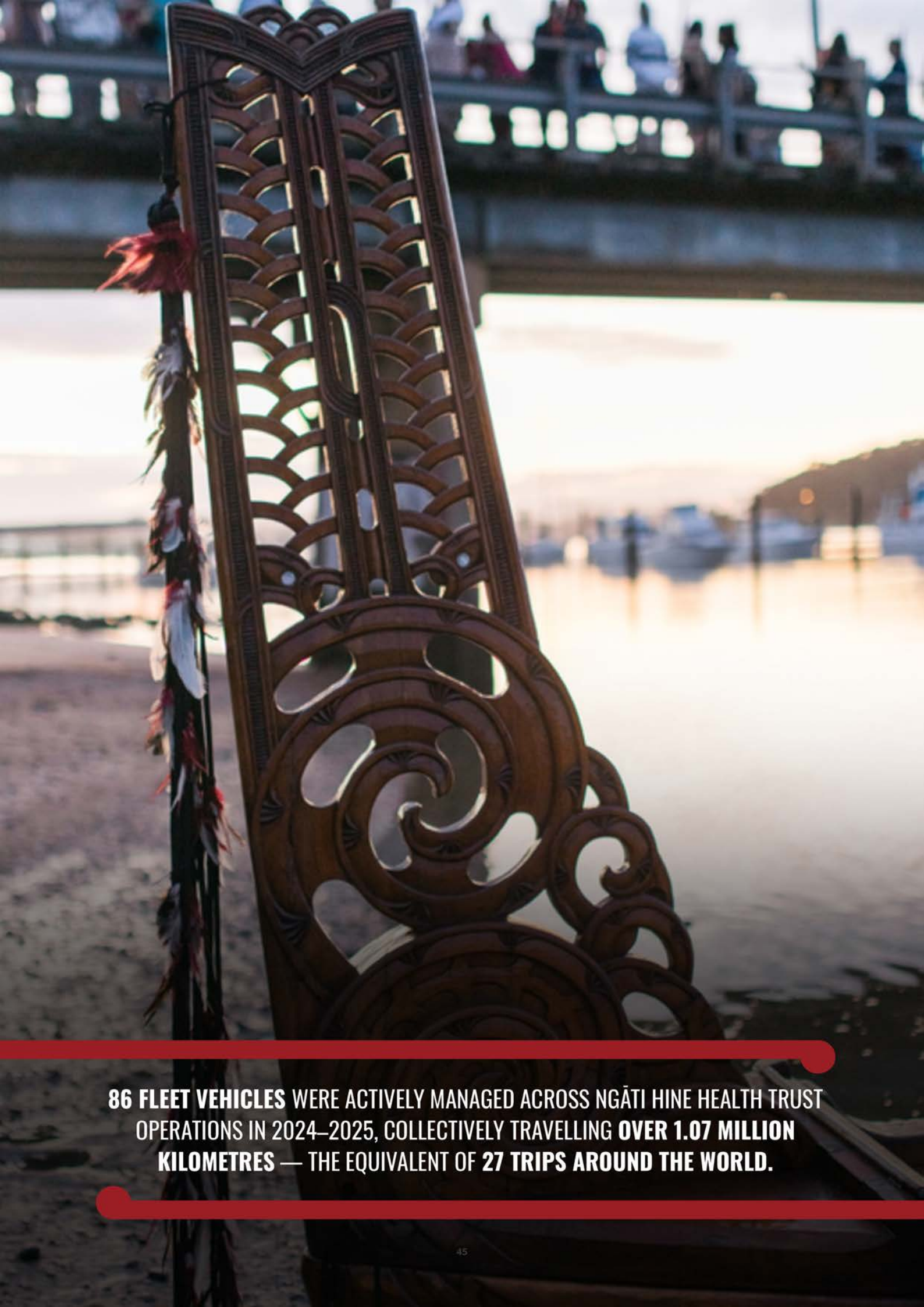
ASSET DATA  
SNAPSHOT

HE ANGA  
MUA

### LOOKING FORWARD

- Extend housing projects beyond Marohapa to additional sites.
- Strengthen asset lifecycle planning and digital reporting.
- Enhance internal communications and staff coordination systems.
- Improve event coordination and community engagement processes.
- Continue partnerships that support iwi-led housing and local employment.





**86 FLEET VEHICLES** WERE ACTIVELY MANAGED ACROSS NGĀTI HINE HEALTH TRUST OPERATIONS IN 2024–2025, COLLECTIVELY TRAVELLING **OVER 1.07 MILLION KILOMETRES** — THE EQUIVALENT OF **27 TRIPS AROUND THE WORLD.**





# FINANCIAL REPORT

Ngāti Hine Health Trust: 1 July 2024 - 30 June 2025





# FINANCE

## FINANCIAL OPERATING PERFORMANCE

This was a year of stability for the Trust, with new CEO, Tamati Shepherd-Wipiiti, stepping into his role in October 2024. The focus again this year was on maintaining the strong financial position of the Trust, allowing us the ability to plan and deliver excellent services to our whanau, as well as identifying further capital projects, such as in social housing. With this I am pleased to report a net surplus of \$1.922m for the Ngati Hine Health Trust Group, and with this we have strengthened our balance sheet, including maintaining the healthy cash position of the Trust.

I am also pleased to report that we have completed our Moerewa Social Housing development, otherwise known as Marohapa. All 35 whare are full and therefore we have 35 whānau who now have a beautiful environment where they can thrive. I would like to thank all those that have contributed to the success of this project. We look forward to a positive 2026 financial year ahead.

## FORECAST BORROWING AND CAPITAL STRUCTURE

The Trust continues to have a strong equity to debt ratio, and this is represented by the fact that our total assets are approximately three times the amount of our total liabilities. This also means our financial sustainability as an organisation continues to be healthy. As noted last year, we internally funded the completion of the Marohapa project, due to our strong cash position, which has realised significant interest cost savings for the Trust. We also had a significant positive increase in the market valuation of this development, which has added further equity to the Trust.

## ACKNOWLEDGEMENT TO THE FINANCE TEAM

In closing, I would like to again acknowledge our finance team for their mahi during which has been a very busy year. The team continue to be an asset to the organisation.

Ngā mihi

**Matt Bell**

Chief Financial Officer





**NGATI HINE HEALTH TRUST**
**CONSOLIDATED SUMMARY FINANCIAL STATEMENTS**

For the Year Ended 30 June 2025

	Consolidated Group	
	2025	2024
	\$	\$
<b>SUMMARY STATEMENT OF COMPREHENSIVE REVENUE AND EXPENSE</b>		
Revenue	42,845,152	54,907,467
Expenses excluding finance costs	(41,383,699)	(49,517,939)
Surplus / (Deficit) prior to finance costs	1,461,453	5,389,528
Finance costs	460,185	768,180
<b>Net Surplus / (Deficit) for the year</b>	<b>1,921,638</b>	<b>6,157,707</b>
Other comprehensive income	-	-
<b>Total comprehensive revenue and (expense) for the year</b>	<b>1,921,638</b>	<b>6,157,707</b>
<b>SUMMARY STATEMENT OF CHANGES IN NET ASSETS/EQUITY</b>		
Equity at the beginning of the year	41,346,767	35,189,080
Net Surplus	1,921,638	6,157,707
<b>Equity at the end of the year</b>	<b>43,268,405</b>	<b>41,346,767</b>
This consists of:		
Accumulated Funds	35,037,403	33,115,765
Revaluation Reserve	8,231,002	8,231,002
<b>Total Equity</b>	<b>43,268,405</b>	<b>41,346,767</b>
<b>SUMMARY STATEMENT OF FINANCIAL POSITION</b>		
Current Assets	28,589,845	28,260,163
Less Current Liabilities	(9,139,735)	(10,587,141)
<b>Working Capital</b>	<b>19,450,110</b>	<b>17,673,022</b>
Plus Non Current Assets	36,355,228	26,595,625
Less Non Current Liabilities	(12,536,933)	(2,921,880)
	23,818,295	23,673,745
<b>Total Equity</b>	<b>43,268,405</b>	<b>41,346,767</b>
<b>SUMMARY STATEMENT OF CASH FLOWS</b>		
Net Operating Cash Inflow / (Outflow)	3,807,331	21,760,138
Net Investing & Financing Cash Inflow / (Outflow)	(621,937)	(7,407,604)
<b>Net Cash Inflow / (Outflow)</b>	<b>3,185,394</b>	<b>14,352,534</b>
Opening Cash	21,342,252	6,989,718
<b>Closing Cash</b>	<b>24,527,646</b>	<b>21,342,252</b>

These consolidated summary financial statements have been prepared in accordance with Public Benefit Entity Financial Reporting Standard 43 – Summary Financial Statements (PBE FRS 43). They have been extracted from the full financial statements for the year ended 30 June 2025, which were approved on 17 October 2025. The full financial statements are prepared in accordance with Public Benefit Entity Standards (PBE Standards), and are available for inspection at 5 Walton Street, Whangārei.

These summary financial statements do not include all the disclosures contained in the full financial statements and should not be relied upon as providing the same level of understanding as the full financial statements. The full financial statements have been audited by PricewaterhouseCoopers, who issued an unmodified audit opinion.

For information on the Statement of Service Performance refer to pages 3 – 7.



## Report of the independent auditor on the consolidated summary financial statements

To the Trustees of Ngati Hine Health Trust

The consolidated summary financial statements comprise:

- the summary statement of financial position as at 30 June 2025;
- the summary statement of comprehensive revenue and expense for the year then ended;
- the summary statement of changes in net assets/equity for the year then ended;
- the summary statement of cash flows for the year then ended; and
- related notes.

### Our opinion

The consolidated summary financial statements are derived from the audited financial statements of Ngati Hine Health Trust, including its subsidiaries (the Group) for the year ended 30 June 2025.

In our opinion, the accompanying consolidated summary financial statements are consistent, in all material respects, with the audited financial statements, in accordance with FRS-43: *Summary Financial Statements* issued by the New Zealand Accounting Standards Board.

### Consolidated summary financial statements

The consolidated summary financial statements do not contain all the disclosures required by the Public Benefit Entity Standards issued in New Zealand (NZ PBE Standards). Reading the consolidated summary financial statements and the auditor's report thereon, therefore, is not a substitute for reading the audited financial statements and the auditor's report thereon. The consolidated summary financial statements and the audited financial statements do not reflect the effects of events that occurred subsequent to the date of our report on the audited financial statements.



## The audited financial statements report and our report thereon

We expressed an unmodified audit opinion on the audited financial statements in our report dated 22 October 2025.

## Information other than the consolidated summary financial statements and auditor's report

The Trustees are responsible for the annual report. Our opinion on the consolidated summary financial statements does not cover the other information included in the annual report and we do not express any form of assurance conclusion on the other information.

In connection with our audit of the consolidated summary financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the consolidated summary financial statements, or otherwise appears to be materially misstated. If, based on the work we have performed on the other information, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

## Responsibilities of the Trustees for the consolidated summary financial statements

The Trustees are responsible, on behalf of the Group, for the preparation of the consolidated summary financial statements in accordance with FRS-43: Summary Financial Statements.

## Auditor's responsibility

Our responsibility is to express an opinion on whether the consolidated summary financial statements are consistent, in all material respects, with the audited general purpose financial report based on our procedures, which were conducted in accordance with International Standard on Auditing (New Zealand) 810 (Revised), *Engagements to Report on Summary Financial Statements*.

Our firm carried out other assignments in the areas of, tax advisory services, and a subscription to software tool to assist with financial statement preparation. The firm has no other relationship with, or interests in, the Group.

## Who we report to

This report is made solely to the Trustees, as a body. Our audit work has been undertaken so that we might state those matters which we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Trust and the Trustees, as a body, for our audit work, for this report or for the opinions we have formed.



PricewaterhouseCoopers  
24 October 2025

Napier





**WHĀNAU IS OUR GREATEST STRENGTH. WE HONOUR AND NURTURE WHAKAPAPA TO EACH OTHER, TO TUPUNA, TO WHENUA, AND TO WAI, AS THE FOUNDATION OF WELLBEING, GOVERNANCE, AND IDENTITY.  
ME Ū KI TE TŪ O NGĀTI HINE.**



# NGĀTI HINE HEALTH TRUST SERVICE AREAS

Ngāti Hine Health Trust operates across a diverse and dynamic landscape. This map highlights our service delivery footprint and work sites, showing where our kaupapa is activated daily to support whānau wellbeing and community transformation.

## Mid-North & Bay of Islands Area:

- Ohaeawai
- Pakaraka
- Haruru
- Waitangi
- Oromāhoe
- Paihia
- Ōpua
- Whangae
- Waiōmio
- Kāretu
- Kawakawa
- Moerewa

## Hapū-Based and Inland Communities:

- Ngāpipito
- Ōrauta
- Pōkapū
- Motatau
- Pipiwai
- Kaikou
- Towai
- Matawaia

## Whangārei District and Surrounding Areas:

- Hikurangi
- Whangārei (including suburbs such as Kamo, Raumanga, and Otaika)
- Parua Bay
- Whangārei Heads
- Ruakākā
- Waipū

## Kaipara and Surrounding Areas:

- Dargaville
- Oturei
- Tangiteroria
- Mangakahia



# WHERE TO FIND US

## OUR LOCATIONS

Ngāti Hine Health Trust delivers health and wellbeing services throughout Te Taitokerau, connecting with whānau where they live, learn, and grow.

Our main office is in Kawakawa, with service sites across Whangārei and throughout the mid-north. Each location provides a mix of clinical, social, and community support, ensuring easy access to care for all whānau.



### Ngāti Hine Health Trust

#### Kawakawa

Phone: 09 404 1551

Freephone: 0800 737 573

Address: Hineamaru Building,  
2-4 Rayner Street, Kawakawa



### Ngāti Hine Health Trust

#### Whangārei

Phone: 09 430 1230

Freephone: 0800 942 628

Address: Torongare Building,  
5 Walton Street, Whangārei



### Ngāti Hine Health Trust

#### Kaikohekohe

Phone: 09 404 1551

Address: 108 Broadway, Kaikohekohe



### Te Ara Tū o Ngāti Hine: Bay of Islands

Freephone: 0800 200 562

Phone: 09 404 0241

Address: Main Entrance, Hospital Road, Kawakawa



### Te Ara Tū o Ngāti Hine: Moerewa

Freephone: 0800 200 562

Phone: 09 404 0241

Address: 44 Main Road, Moerewa



### Te Whare Toi Ora

#### Marohapa Community Centre

Phone: 09 404 1551

Address: 8 Waiora Road, Moerewa



### Ngāti Hine Health Trust Hauora Clinic

#### Old Kawakawa Medical Centre

Phone: 09 404 1551

Address: 5 Rayner Street, Kawakawa



### Ngāti Hine Health Trust Kaeo

Phone: 09 404 1551

Address: 12 Leigh Street, Kaeo

## MARAE & MOBILE OUTREACH CLINICS

Ngāti Hine Health Trust have regular, monthly mobile outreach clinics at the following locations:

- Te Kapehu Whetu (Mobile)
- Motatau
- Mangakahia
- Whakapara
- Te Tii
- Pīpiwai
- Tautoro
- Russell
- Waitangi

Visit our website:

[www.nhht.co.nz](http://www.nhht.co.nz) or follow our social media pages

@ngatihinehealthtrust

for outreach and mobile clinic dates.







